

# City Parts, Inc

2019 Shenandoah Avenue NW, Roanoke, Virginia 24017

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www.citypartsin.com – citypartsin@gmail.com

## WARRANTY CLAIM FORM

All parts sold by City Parts, Inc carry a **MANUFACTURER WARRANTY ONLY** from date of sale, which may or may not include being prorated. All parts manufactured by City Parts, Inc carry a 12-month/100,000 mile or 12-month warranty from the date of sale. No labor expressed or implied for any parts unless approved by City Parts, Inc management. Please see our [warranty policy](#) for additional details.

Please note:

1. It is the sole responsibility of the Customer/Purchaser to provide the proof of purchase.
2. The Customer/Purchaser must explain in writing:
  - What is wrong with the return part(s)?
  - When it was installed and by who.
3. Warranty claim part(s) subject to a manufacturer warranty, return shipping the customer's responsibility and shipping refund maybe issued if warranty is validated by the manufacturer.
4. Once the manufacturer determines the outcome, a refund will be issued accordingly.

To begin the warranty process, please complete and return the form below:

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Customer Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Installation Date: \_\_\_\_\_ Installed By: \_\_\_\_\_

Mileage at Installation: \_\_\_\_\_ Failure Date: \_\_\_\_\_ Mileage at Failure: \_\_\_\_\_

Defect Description: